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A100 Quality Policy Statement

It is the Policy of Onwave UK Limited (Onwave) to provide services that fully meet customer, statutory and regulatory requirements. Onwave is fully committed to maintaining a quality organisation, with trained and competent personnel and to promoting the continuous improvement of all our systems and services.

To ensure this commitment is recognised and implemented, Onwave UK Ltd has developed and maintains a Company Management System (CMS) covering the company's activities. An important element of this is the Quality Management section of the system, this has been designed to comply with the requirements of ISO 9001:2015.

Within Onwave, individuals have been appointed with full authority for the development and maintenance of the CMS and for the measuring and monitoring of Quality performance and identifying opportunities for improvement.

Onwave UK Ltd recognises that the achievement of Quality depends upon the commitment and contribution of all its employees. To facilitate this, everyone is made aware of the procedures and standards that form the CMS and are encouraged to contribute to its continual development.

This Quality Policy is supported by other Company Policy Statements, detailed in the Documented Information Log. It is also used as a framework to identify measurable Quality objectives, which are reviewed as part of the Management Review activity.



Stuart Ladbrook
Managing Director
January 2020